



# MONTHLY REPORT

MARCH 2024

## BRIDGE CENTER FACILITY HIGHLIGHTS



The Bridge Center for Hope is currently running a campaign to raise awareness about mental health and substance use disorders. Every month, the center collaborates with community partners to provide resources that can educate the community on crisis services. In May 2024, the Bridge Center for Hope will host its 4th Annual Bridging the Gap Community Resource Fair on May 21st at the main library on Goodwood, from 10:00 AM to 3:00 PM. These events create a platform to showcase the Bridge Center's services and the various community partners that serve East Baton Rouge Parish.

In March, the facility received 212 guest presentations, with 202 admissions. There were 167 unique guests, with a monthly readmission rate of 21%. (If served within 30 days of discharge, guests are considered readmitted.)

There have been 8,730 guest presentations since the facility's opening, with 8,305 admissions.

Below is a comparison of admissions by month and year.



## March Demographics

In March, 155 residents from East Baton Rouge Parish received treatment, with an additional 47 individuals coming from outside the parish. Since the facility's opening, a combined total of 6,938 residents from East Baton Rouge Parish and 1,367 individuals from outside the parish have received services.

The Bridge Center accepts payments in all forms. In March, 75% of guests were insured through Medicaid, while 24% were covered by the Bridge Center for Hope. Medicare and private insurers covered the remaining 1%.

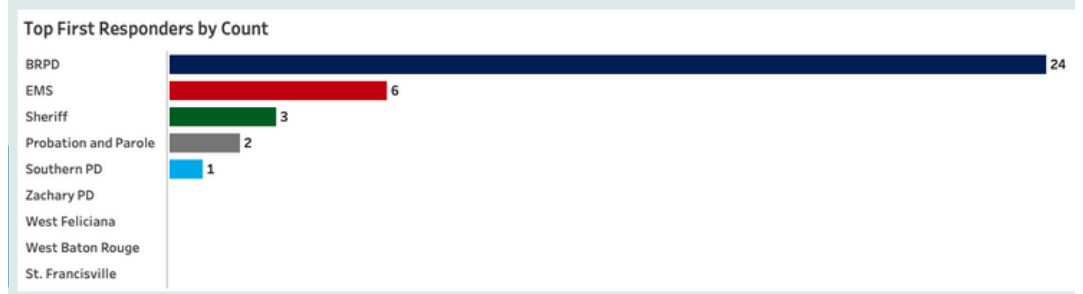
(Parish funding only applies to residents of East Baton Rouge Parish.)

In March, 79% of the guests were male, while the remaining 21% were female. Furthermore, the data revealed that 59% of the guests identified as black, 35% identified as white, and the remaining 6% were categorized as other.

Walk-ins remain the most common method of admission for guests, providing direct access. In March, there were 166 direct entries, 36 of which were escorted by first responders. The average response time for first responders remains consistently below 5 minutes, specifically at 2.91 minutes for March.

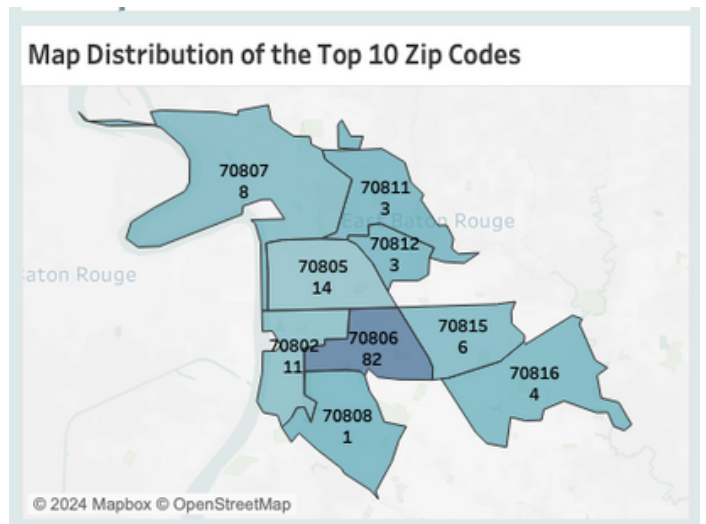
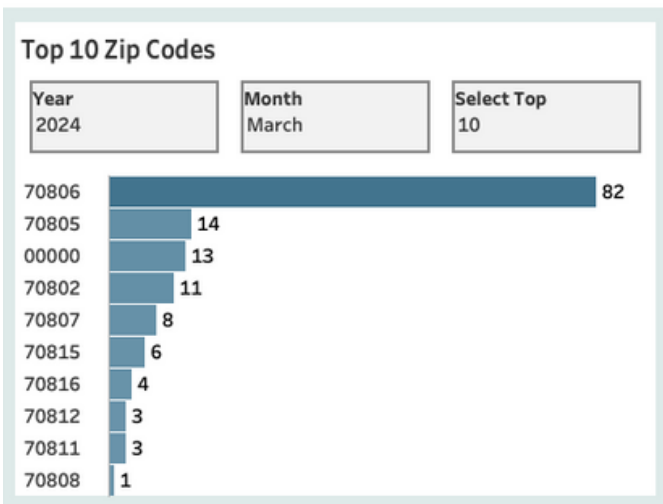


The graphic below shows the top three stats of first responders escorted by the department.



## Area Demographics

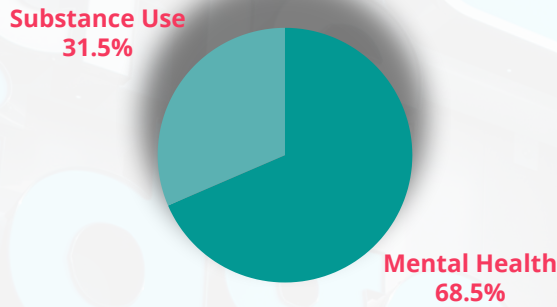
The map represents the top zip codes served for March 2024 in East Baton Rouge Parish.



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## A Summary of Guests Seeking Treatment in October

Out of the total guests (202 individuals) who sought treatment in March, 72% required mental health care, whereas 28% received treatment for substance use. Furthermore, over half of the guests seeking treatment (51%) had a dual diagnosis. Please refer to the accompanying pie chart for a detailed breakdown of the mental health and substance use services received in 2024.

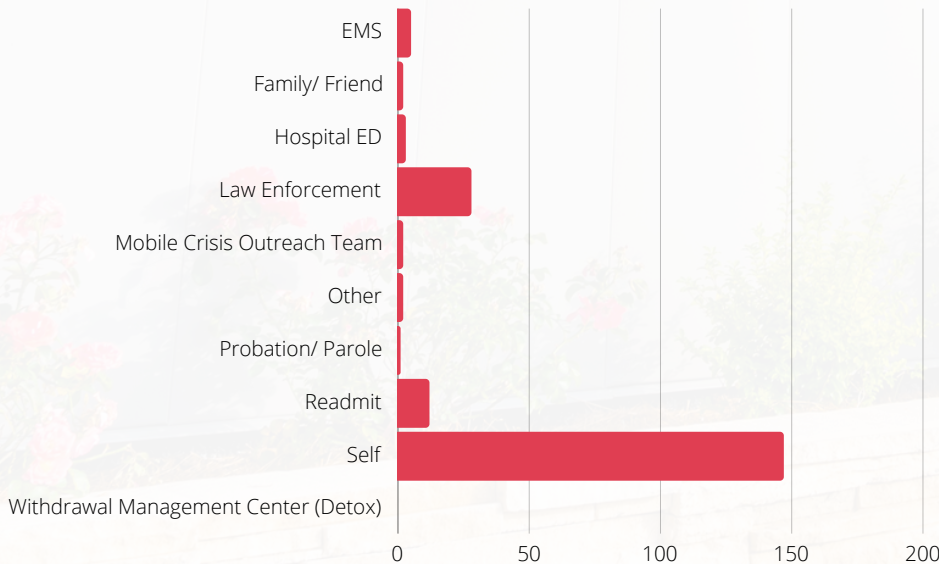


In March, the four substances that were most commonly treated were cocaine (32%), alcohol (32%), opioids (14%) and stimulants (14%).



The chart depicts treatment by substance type and the treatment obtained for substance use during 2024.

Due to Bridge Center's no-wrong-door policy, everyone over the age of 18 is welcome to seek assistance, regardless of entrance type. Below is March's admittance sources.



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The top dispositions (discharges) among units are listed below.

Top Dispositions	23-Hour Observation Unit (ALOS 19.90 hrs)	Percentage
1	Transfer to Inpatient	47%
2	Transfer to Substance Use Facility	25%
3	Against Medical Advice	9%
4	Home	6%
5	Homeless Shelter	4%

Top Dispositions	Crisis Stabilization Unit (ALOS 3.05 Days)	Percentage
1	Substance Use Treatment Ctr	29%
2	Home	27%
2	Other	6%
4	Group Home	5%
5	Against Medical Advice	5%

All guests are discharged with a behavioral and physical health appointment.