



BOARD OF DIRECTORS MEETING

January 24, 2023
12:00 PM – 1:00 PM
7711 Goodwood Blvd – Main Library
Baton Rouge, LA 70806

MINUTES

I. CALL MEETING TO ORDER

The Board of Directors meeting was called to order at 12:12 PM. Board members in attendance were Chair Patrick Seiter, Sharon Robinson, Charles Abboud, Dr. Kathleen Crapanzano, Kathy Kliebert, Greg Dicharry, Donna Collins-Lewis, Lauren Crump, Denise Amoroso, Michael Denicola, and Dr. Jan Laughinghouse. A quorum was determined.

Also in attendance was Charlotte Claiborne from the Bridge Center for Hope, Emily Grey from Breazeale, Sachse, and Wilson, Kristi Marionneaux and Jessica Wagner from Postlewaite and Netterville; Ginny Engholm from For Good Content, Shawne Langston-Emery and Joy Brunson-Nsubuga from RI International.

II. PUBLIC COMMENT ON AGENDA ITEMS

Mr. Seiter asked if any members of the public wished to comment. After hearing no response, Mr. Seiter proceeded with the agenda as written.

III. MINUTES

A. For Action: Approval of Minutes of the Board of Directors meeting held November 15, 2022

Mr. Seiter reviewed the minutes from the Board of Directors meeting held on November 15, 2022, and on a motion by Michael Denicola and a second by Kathy Kliebert, the meeting minutes held on November 15, 2022, were unanimously approved.

IV. FINANCE COMMITTEE

A. For Discussion: 2022 Budget Overview

Mr. Seiter called upon Ms. Robinson to give the 2022 budget overview. Ms. Robinson reviewed the final 2022 budget and noted some outstanding invoices had not been reconciled. Ms. Claiborne reported that the initial 2023 allocation from City-Parish is expected later in the week.

B. For Discussion: Special Projects

Mr. Seiter deferred to Ms. Robinson to discuss the special projects. Ms. Robison reported that the Finance Committee is slated to discuss investment opportunities for potential growth to

expand services. In addition, the committee will consult with Postlewaite and Netterville regarding policy and forecasting.

Ms. Claiborne also reported exploring additional opportunities, such as: operating a mobile response that would accept calls from the general public and include the 18 to 20 population, providing day passes from the Capital Area Transit System (CATS) for guests who were discharged from the Bridge Center for Hope facility that do not have other means of transportation (currently RI is supplementing this cost), and provide prescription vouchers for discharged indigent guests to cover the cost of medicines until their next appointment.

V. COMMUNITY RELATIONS

A. For Discussion: 2023 Strategic Plans

Ms. Claiborne reported that the Community Relations Committee met in August 2022 to examine potential strategies to enhance community knowledge and engagement. Ms. Claiborne noted that one of the options discussed was to expand the content on the Bridge Center’s website. Ms. Claiborne requested an update from Ms. Engholm since the website has been updated with additional information and resources. Ms. Engholm reported that the SEQ ranking for the Bridge Center’s website now appears at the top of the Google search engines when keywords involving mental health and crisis are used.

Ms. Claiborne also announced that the 2022 Annual Report would be released in April 2023 and that the committee was working on new inventive approaches for direct messaging for community involvement.

VI. ACCOUNTABILITY AND QUALITY COMMITTEE

A. For Discussion: Bridge Center Annual Outcome for 2022

Mr. Seiter called upon Dr. Laughinghouse from the Accountability and Quality Committee to give the performance report for 2022. Dr. Laughinghouse reported the following:

Board Meeting Update Stats	YTD 2022	YTD 2021	Total Stats		% Difference
Presentations	2,992	2,286	448		31% ↑
Admissions	2,897	2,141	2,897		35% ↑
Walk ins	2,183	1,253	3,436		74% ↑
First Responders	714	888	1,602		-20% ↓
<i>BRPD</i>	339	425	764	48%	-20% ↓
<i>EBRSO</i>	148	235	383	24%	-37% ↓
<i>EMS</i>	211	210	421	26%	0%
<i>Other</i>	16	18	34	2%	-11% ↓
<i>Coroner</i>	36	179	205		-80% ↓
Male	74%	77%	75%		
Female	26%	23%	24%		
Mental Health	1,613	972	2,585	54%	
Substance Use	1,158	998	2,156	46%	

B. For Information: CAHS Grant Award

Dr. Laughinghouse also reported that Capital Area Human Services had been awarded a grant to operate a Certified Community Behavioral Health Clinic. The Bridge Center for Hope was a sub-recipient of the grant to provide crisis services.

VII. RI INTERNATIONAL

A. For Information: Bridge Center Facility Update

Mr. Seiter called upon Ms. Brunson-Nsubuga to provide the RI International update. Ms. Brunson-Nsubuga reported that RI was able to break even due to the mitigation process implemented in late 2022. Ms. Brunson-Nsubuga also reviewed the Behavioral Health Crisis Response System Dashboard and reported how the Bridge Center facility compared to the other providers. Ms. Brunson-Nsubuga reported that LDH was working closely with RI and the MCOs to reduce the number of denied claims and system reporting.

VIII. UNFINISHED BUSINESS

A. 2022 Annual Training and upcoming 2023 training

Mr. Seiter asked if there was any unfinished business that required discussion. Ms. Claiborne reported outstanding training for 2022 was due immediately, and notification for 2023 annual training will be sent via e-mail during the 2nd quarter.

IX. NEW BUSINESS

A. For Discussion: Committee Assignments

Mr. Seiter asked if there was any new business that required discussion. Ms. Claiborne reported that an e-mail would be circulated for committee participation or if anyone wanted to be reassigned to a new committee.

X. ADJOURN

With no further business to discuss and on a motion by Donna Collins-Lewis and a second by Michael Denicola, the Board of Directors meeting was adjourned at 1:14 PM.

Minutes prepared by
Charlotte Claiborne, Executive Director