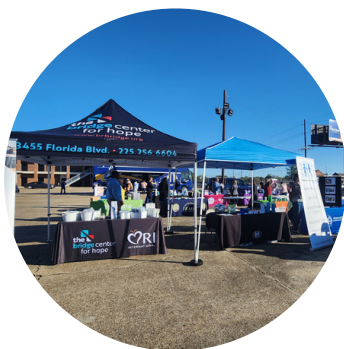


BRIDGE CENTER FACILITY HIGHLIGHTS

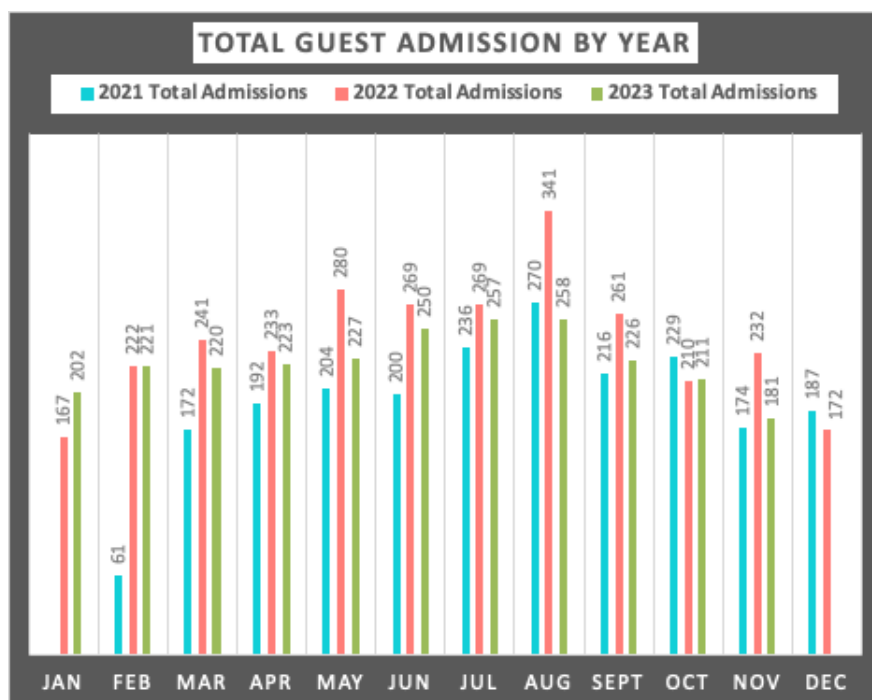


At The Bridge Center for Hope, we are dedicated to increasing awareness about mental health and substance use disorders. Our collaborative approach involves working closely with community partners to provide educational resources. In November, we had the privilege of participating in NAMI Louisiana's Annual Mental Health Fair and Capital Area Human Services Community Health Fair. These events provided us with a platform to showcase our services and engage in meaningful conversations about mental health.

In November, the facility received 190 guest presentations, with 181 admissions. There were 162 unique guests, with a monthly readmission rate of 11%.
(If served within 30 days of discharge, guests are considered readmitted.)

There have been 7,903 guest presentations since the facility's opening, with 7,514 admissions.

Below is a comparison of admissions by month and year.



MONTHLY REPORT

November Demographics

In November, a total of 137 residents from East Baton Rouge Parish received treatment, with an additional 44 individuals coming from outside the parish. Since the opening of the facility, a combined total of 6,319 residents from East Baton Rouge Parish and 1,195 individuals from outside the parish have received services.

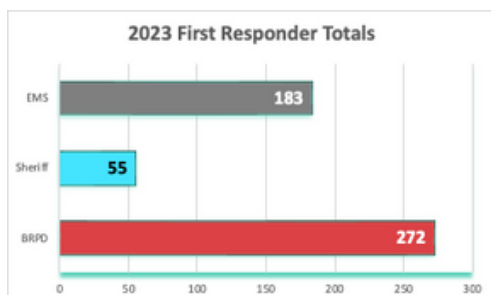
The Bridge Center accepts payments in all forms. In November, 63% of guests were insured through Medicaid, while 29% were covered by the Bridge Center for Hope. The remaining 8% were covered by Medicare and private insurers.

(Parish funding only applies to residents of East Baton Rouge Parish.)

In November, 77% of the guests were male, while the remaining 23% were female. Furthermore, the data revealed that 55% of the guests identified as black, 37% identified as white, and the remaining 8% were categorized as other.

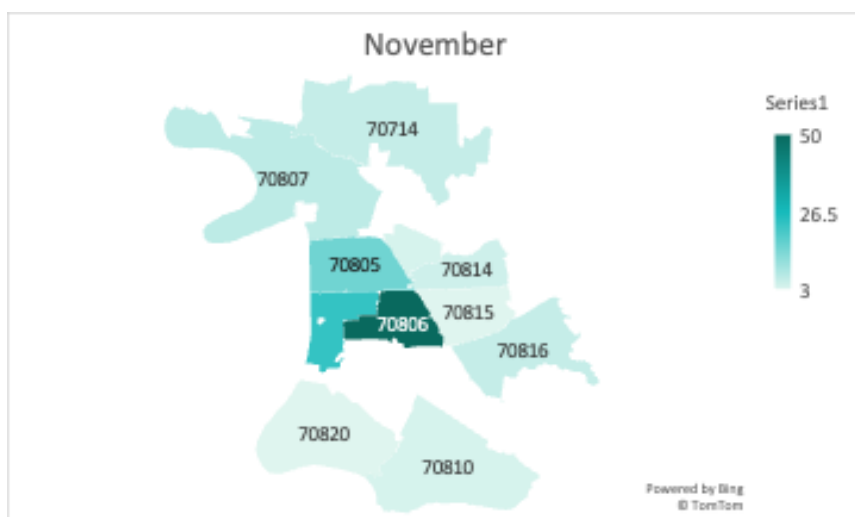
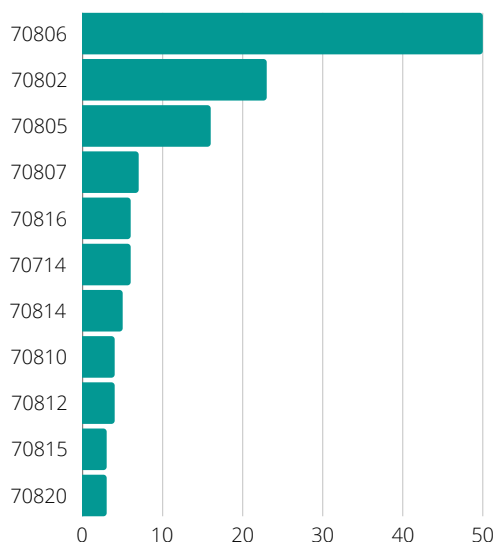
Walk-ins remain the most common method of admission for guests, providing direct access. In November, there were a total of 147 direct entries, with 34 of them being escorted by first responders. The average response time for first responders remains consistently below 5 minutes, specifically at 2.50 minutes for November.

The graphic below shows the top three stats of first responders escorted by the department.



Area Demographics

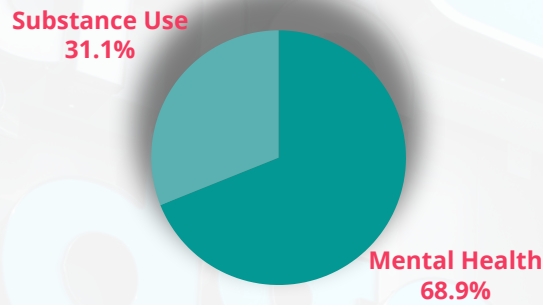
The map represents the top zip codes served for November 2023 in East Baton Rouge Parish.



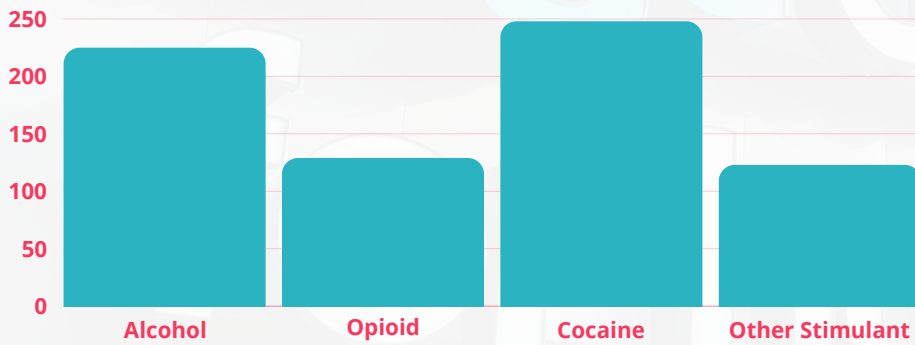
MONTHLY REPORT

A Summary of Guests Seeking Treatment in October

Out of the total guests (181 individuals) who sought treatment in November, 70% required mental health care, whereas 28% received treatment for substance use. Furthermore, over half of the guests seeking treatment (53%) had a dual diagnosis. For a detailed breakdown of the mental health and substance use services received in 2023, please refer to the accompany pie chart.

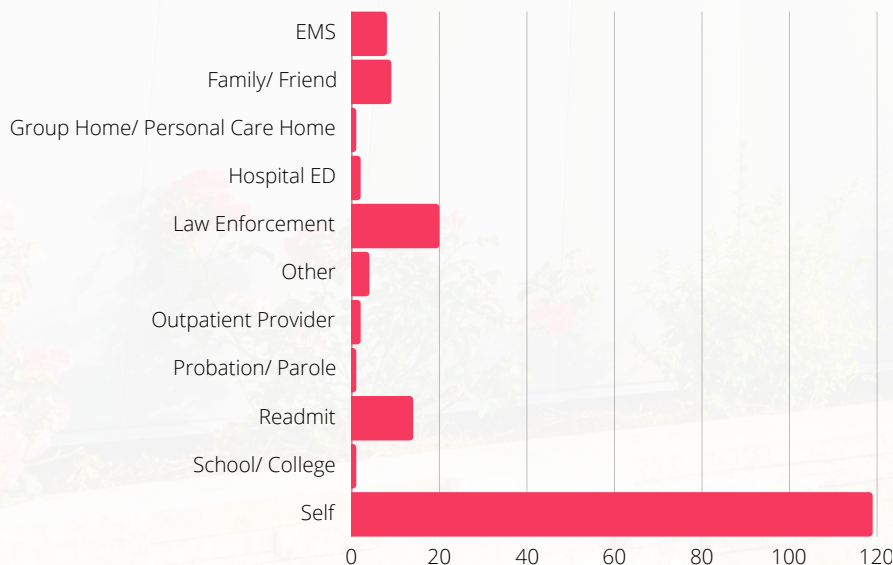


In November, the four substances that were most commonly treated were cocaine (41%), alcohol (29%), opioid (14%) and stimulants (12%).



The chart depicts treatment by substance type and the treatment obtained for substance use during 2023.

Due to Bridge Center's no-wrong-door policy, everyone over the age of 18 is welcome to seek assistance, regardless of entrance type. Below is November's admittance sources.



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The top dispositions (discharges) among units are listed below.

Top Dispositions	23-Hour Observation Unit (ALOS 19.90 hrs)	Percentage
1	Transfer to Inpatient	49%
2	Transfer to Substance Use Facility	25%
3	Against Medical Advice	7%
4	Home	6%
5	Homeless Shelter	6%

Top Dispositions	Crisis Stabilization Unit (ALOS 3.05 Days)	Percentage
1	Substance Use Treatment Ctr	31%
2	Home	20%
2	Homeless Shelter	19%
4	Against Medical Advice	10%
5	Group Home	8%

All guests are discharged with a behavioral and physical health appointment.