

### BRIDGE CENTER FACILITY HIGHLIGHTS

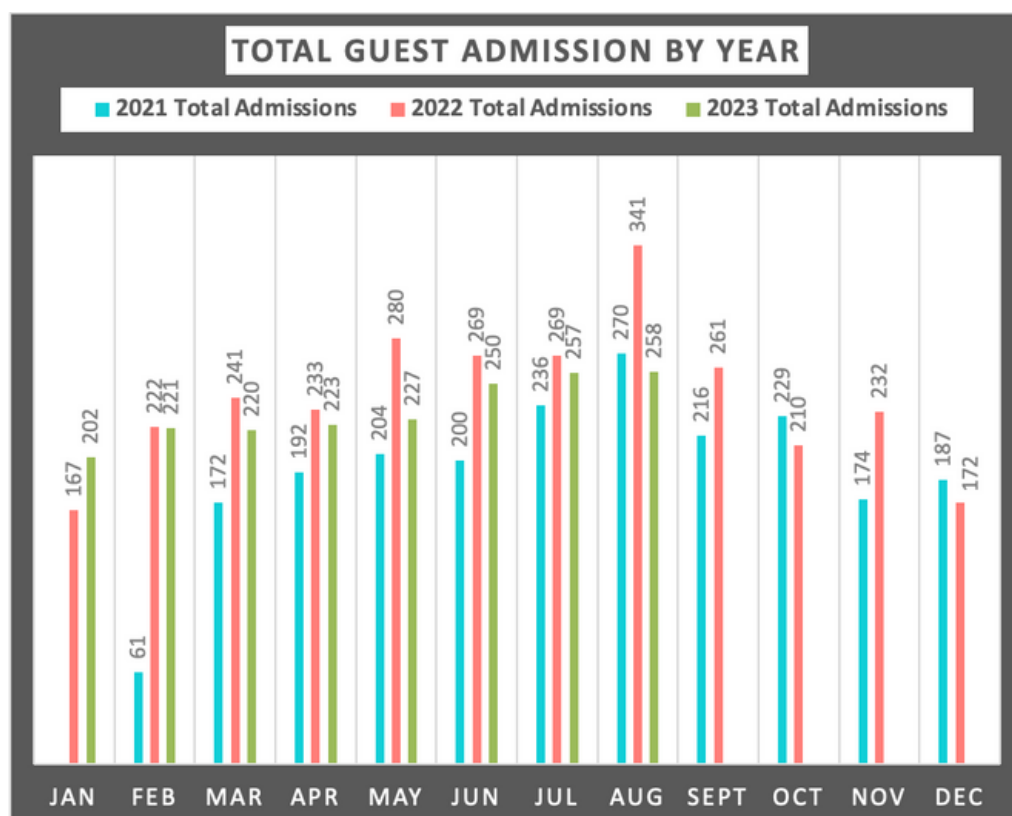


The featured presenter for the 988 Crisis Jam in August was the Executive Director of the Bridge Center for Hope. The topic of discussion is the Bridge Center for Hope, which is widely recognized as the pioneer in crisis services for the state of Louisiana.

In the month of August, the facility had a total of 275 guest presentations, resulting in 258 admissions. There were a total of 213 distinct guests, and the monthly readmission rate was 17%. Guests will be considered readmitted if they are served within 30 days of their discharge.

Since the facility opened, there have been a total of 7,251 guest presentations and 6,896 admissions.

Here is a comparison of admissions by month and year.



## August Demographics

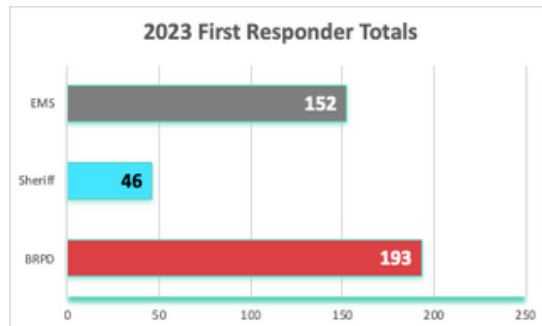
In August, a total of 210 residents from East Baton Rouge Parish received treatment, with an additional 48 individuals coming from outside the parish. Since the opening of the facility, a combined total of 5,819 residents from East Baton Rouge Parish and 1,077 individuals from outside the parish have received services.

The Bridge Center accepts payment in all forms. In August, 78% of the guests were insured through Medicaid, while 17% received funding from the Bridge Center. The remaining 5% were covered by Medicare and private insurers. Parish funding is exclusively available to residents of East Baton Rouge Parish.

In August, 77% of the guests were male, while the remaining 23% were female. Furthermore, the data revealed that 60% of the guests identified as black, 38% identified as white, and the remaining 2% were categorized as other.

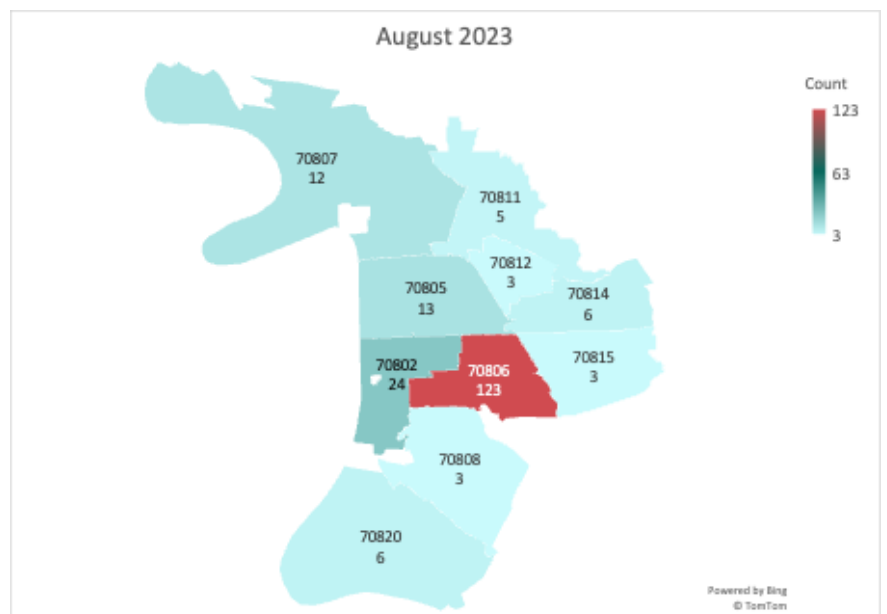
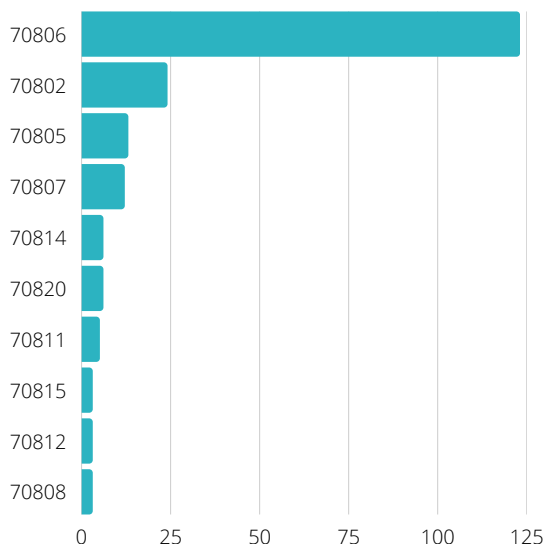
Walk-ins remain the most common method of admission for guests, providing direct access. In August, there were a total of 202 direct entries, with 56 of them being escorted by first responders. The average response time for first responders remains consistently below 5 minutes, specifically at 3.07 minutes for August.

The graphic below shows the top three stats of first responders escorted by the department.



## Area Demographics

The map represents the top zip codes served for August 2023 in East Baton Rouge Parish.



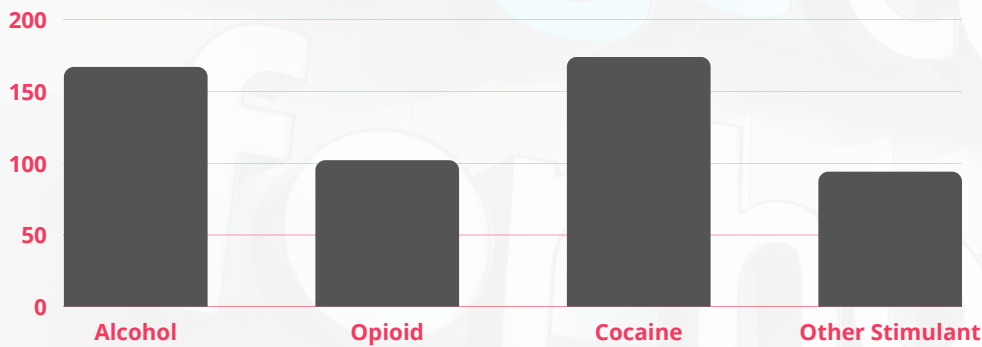
# MONTHLY REPORT

In August, a total of 185 guests, accounting for 69% of the total, sought mental health care. Additionally, 70 guests, representing 31% of the total, received treatment for substance use. Forty-two percent of the guests seeking treatment have a dual diagnosis.

The pie chart illustrates the breakdown of mental health and substance use services received in 2023, represented as percentages.



In August, the four substances that were most commonly treated were cocaine (28%), cannabis (22%), stimulant (21%), and alcohol (20%).



The chart depicts treatment by substance type and the treatment obtained for substance use during 2023.

Due to Bridge Center's no-wrong-door policy, everyone over the age of 18 is welcome to seek assistance, regardless of entrance type. Below is August's admittance sources.

