

MONTHLY REPORT

NOVEMBER 2022

BRIDGE CENTER FACILITY HIGHLIGHTS



The Bridge Center for Hope understands the importance of community engagement. That is why the Bridge Center is a resource vendor for many community-based projects throughout the Parish.

The past year has brought many challenges to our community. But we are giving thanks to our donors and supporters. You have helped us provide care to thousands in crisis in our community. Your contributions have helped save a life in crisis and put people on the path to recovery.

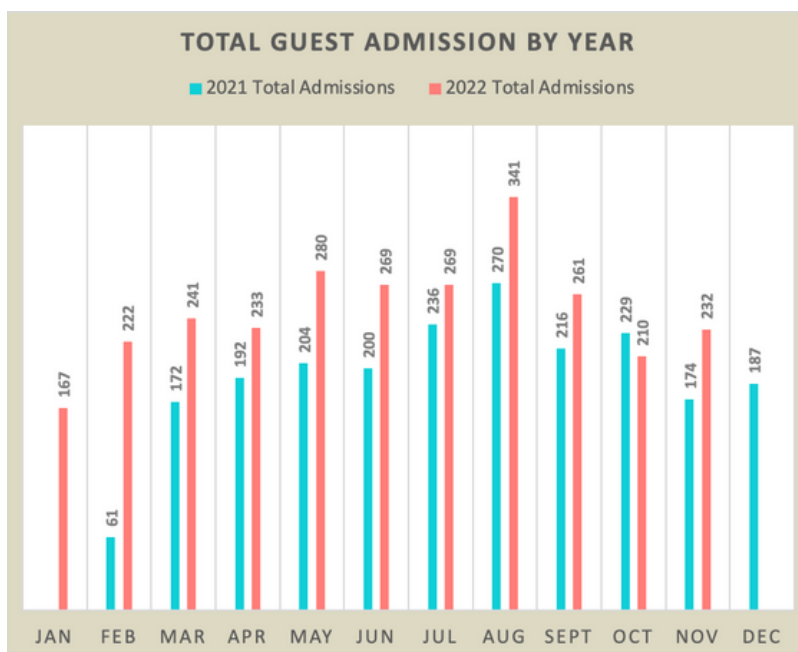
Thank You

In **November**, the guest presentations to the facility were 240, with 232 admitted. One hundred and ninety-four were unduplicated guests with a 14% monthly readmission rate.

(Guests are considered readmitted if served within 30 days or less after discharge.)

The total number of guest presentations for 2022 is 2,814, and 2,725 for admissions. The Bridge Center has helped over **5,100** individuals since the facility's opening.

Below is a comparison chart for admissions by year and month.



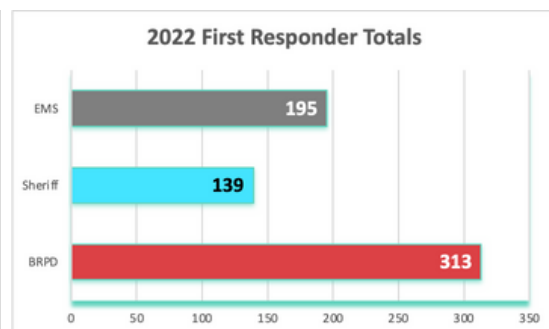
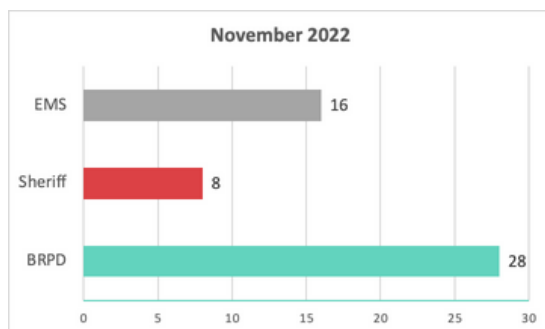
November Demographics

One hundred and eighty-two were East Baton Rouge Parish residents, and 50 were out-of-parish residents. The total number of East Baton Rouge Parish residents to receive services for 2022 is 2,209. The Bridge Center accepts all forms of payment. In November, 78% of guests were Medicaid eligible, 19% utilized parish funding through the Bridge Center, and 3% were covered by Medicare and private insurers. (Parish funding only covers East Baton Rouge Parish residents.)

In November, 76% of the guest population was male and 24% female. In addition, 57% are black, 32% are white, 8% were reported as no-entry, and 3% reported as other.

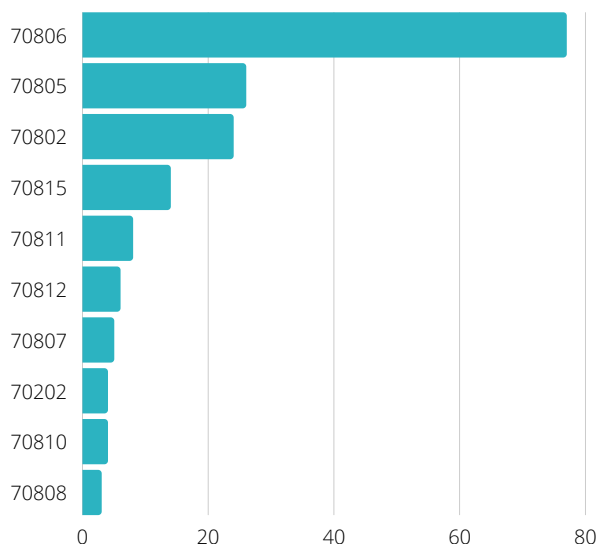
Direct entry (walk-ins) continues to be the main source of entrance type amongst guests, accounting for 177 and 55 first responder escorts for November. The average response time for first responders was 3.34 minutes, a slight decrease from October 2022 and a yearly average of 3.16 minutes.

The graphic below shows the top three stats of first responders escorted by the department.



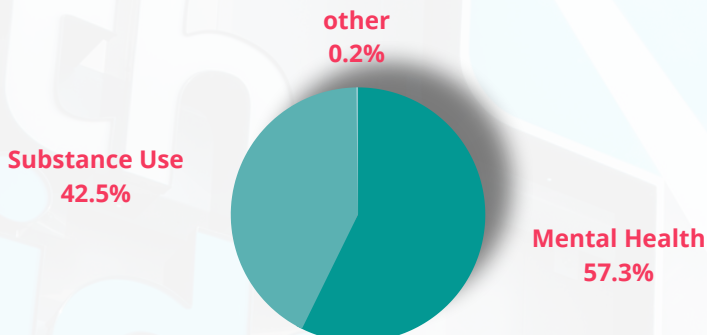
Area Demographics

The Bridge Center services residents from all over East Baton Rouge Parish. Below are the top ten zip codes served in November 2022.

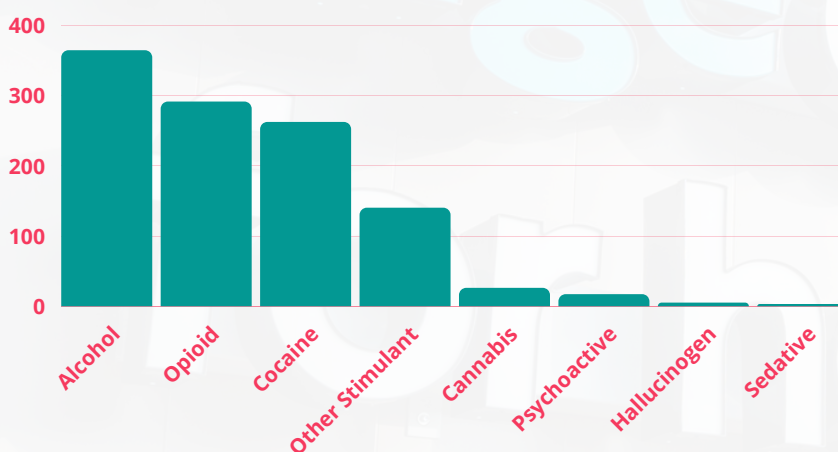


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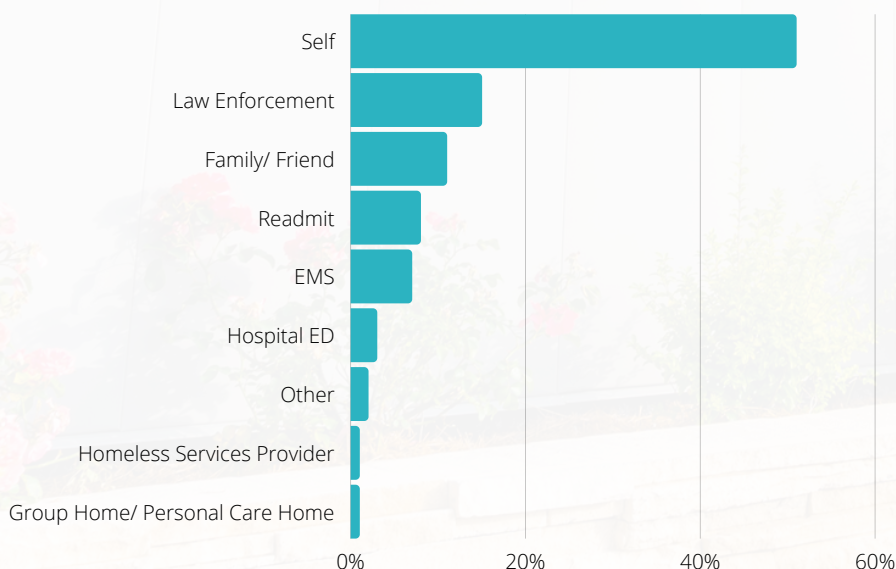
In the month of November, 159 (69%) guests sought mental health services, and 67 (29%) guests were treated for substance use services. The pie chart represents the overall percentage of services received for mental health and substance use services for 2022.



In November, the top three (3) substances treated were alcohol (30%), Cocaine (25%), and opioids (15%). The chart below depicts treatment by substance type and the treatment obtained for substance use during 2022.



Regardless of entrance type, the Bridge Center welcomes anyone seeking help due to its no wrong door policy. The top admission sources for November are listed below.



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The top 3-4 dispositions (discharges) among units are listed below.

Top 3 Dispositions	23-Hour Observation Unit (ALOS 17.03 hrs)	Percentage
1	Transfer to Short-Term Psych Unit	50%
2	Transfer to Medical Detoxification Unit	18%
3	Against Medical Advice	10%
4	Homeless Shelter	9%

Top 4 Dispositions	Crisis Stabilization Unit (ALOS 2.67 Days)	Percentage
1	Substance Treatment	26%
2	Home	21%
3	Homeless Shelter	16%
4	Group Home	15%

All guests are discharged with a behavioral and physical health appointment.