

The Bridge Center for Hope continued to witness increased community utilization during the second quarter of 2021.

The Bridge Center for Hope's Executive Director, accompanied by the State Director for RI International, began an education awareness campaign titled Bridging the Gap to connect the Bridge Center with community organizers throughout East Baton Rouge Parish. The purpose was to provide awareness and education opportunities regarding the Bridge Center for Hope's programs and services and other community resources to all 12 Metro Council Districts.

The Bridge Center also relaunched its website to provide a more robust, comprehensive approach for its users.

Beginning February 11, 2021, through June 30, 2021, the Bridge Center for Hope received 900 guest presentations (634 second quarter) with 829 admits (596 second quarter). Seven hundred and eighteen were unduplicated guests (515 second quarter) with a readmission rate of 14%.

Seven hundred and twenty-three were East Baton Rouge Parish residents (509 second quarter), and 106 were out-of-parish residents (87 second quarter).

Four hundred and twelve residents sought mental health services (293 second quarter), and 412 received treatment for substance use challenges (303 second quarter).

Also, during this time, 482 guests entered the facility independently (382 second quarter), while 347 were escorted by first responders' (214 second quarter).

The chart below displays the breakdown by first responder escorts.

RESPONDER TYPE	SECOND QUARTER	FEB-JUNE 2021
BRPD	143	229
EBRSO	16	34
EMS	49	74
OTHER	6	10

The average response time for first responder drop-offs was 3.54 minutes continuing to exceed expectations by remaining below the projected average handle time of 5 - 7 minutes.

MONTHLY ADMISSION

