



## **PUBLIC MEETING NOTICE**

The Accountability and Quality Committee of The Bridge Center for Hope will hold an Accountability and Quality Committee meeting as shown below:

DATE: Wednesday, August 3, 2022

TIME: 9:00 AM – 10:00 AM

LOCATION: Join Zoom Meeting

Join Zoom Meeting

<https://us02web.zoom.us/j/89965886104?pwd=R21vR0c4dVUwVmMzNjM5Q0QyTlpzZz09>

Meeting ID: 899 6588 6104

Passcode: 466682

Phone: 346-248-7799

AGENDA: Attached

**The public is invited to attend.**

Notice has been made of this meeting, through publication and via internet, to comply with the “Louisiana Open Meetings Law”.

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Charlotte Claiborne, Bridge Center for Hope  
Executive Director



## ACCOUNTABILITY AND QUALITY COMMITTEE MEETING

AUGUST 3, 2022

9:00 AM – 10:00 AM

Join Zoom Meeting

<https://us02web.zoom.us/j/89965886104?pwd=R21vR0c4dVUwVmMzNjM5Q0QyTlpzZz09>

Meeting ID: 899 6588 6104

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### AGENDA

- |      |  |                       |
|------|--|-----------------------|
| I.   | CALL MEETING TO ORDER  | Dr. Jan Laughinghouse |
| II.  | PUBLIC COMMENT ON AGENDA ITEMS   | Dr. Jan Laughinghouse |
| III. | ACCOUNTABILITY AND QUALITY COMMITTEE   | Dr. Jan Laughinghouse |
|      | A. For Action: Approval of Minutes for the Accountability and Quality Committee meeting held June 13, 2022 |                       |
| IV.  | REPORTS  | Charlotte Claiborne   |
|      | A. For Discussion: Patient Performance Report  |                       |
|      | B. For Discussion: Annual Audit  |                       |
|      | C. For Discussion: Billing Policy  |                       |
| V.   | UNFINISHED BUSINESS  | Dr. Jan Laughinghouse |
| VI.  | NEW BUSINESS   | Dr. Jan Laughinghouse |
| VII. | ADJOURN  | Dr. Jan Laughinghouse |



## ACCOUNTABILITY AND QUALITY COMMITTEE MEETING

JUNE 13, 2022

1:00 PM – 2:00 PM

Zoom Meeting

LOCATION: Join Zoom Meeting

<https://us02web.zoom.us/j/84184622060?pwd=UnJCZjBoRkhHb2EzVFJsdFlEZnFXUT09>

Meeting ID: 841 8462 2060

Passcode: 355969

Phone: 346-248-7799

### MINUTES

#### I. CALL MEETING TO ORDER

The meeting was called to order at 1:11 PM. Accountability and Quality Committee members attending virtually were Dr. Jan Laughinghouse, Kathy Kliebert, and Christine Nichols. A quorum was determined.

Also attending virtually was Charlotte Claiborne.

#### II. PUBLIC COMMENT ON AGENDA ITEMS

Dr. Laughinghouse asked if any member of the public would like to comment. After hearing no request for comment, Dr. Laughinghouse proceeded to the agenda as written.

#### III. ACCOUNTABILITY AND QUALITY COMMITTEE

##### A. For Action: Approval of Minutes for the Accountability and Quality Committee meeting held January 12, 2022

Dr. Laughinghouse reviewed the Accountability and Quality Committee meeting minutes held on January 12, 2022. On a motion by Christine Nichols and a second by Kathy Kliebert, the Accountability and Quality Committee unanimously approved the Accountability and Quality Committee meeting minutes held on January 12, 2022.

#### IV. REPORTS

##### A. For Discussion: Provider Monthly Outcome Performance Report

Dr. Laughinghouse deferred to Ms. Claiborne to give the update on the Provider Monthly Outcome Performance Report. Ms. Claiborne reported the facility saw

B. For Discussion: Quarterly Performance Report

Ms. Claiborne discussed the information from the performance matrix that requires quarterly reporting. After due discussion, Ms. Claiborne reported that she would initiate a formal request for the quarterly information.

C. For Discussion: Community Request

Ms. Claiborne reported that a community request was made at the April 27, 2022, Metro Council update. After due discussion, the committee discussed the concerns raised and agreed to address them with the community resident in a follow-up meeting.

D. For Discussion: Billing Policy

Ms. Claiborne noted that, now that MCO billing has commenced, a billing policy should be drafted to clarify billing for rejected claims. Ms. Claiborne reported that she would prepare a policy for review at the next committee meeting.

V. UNFINISHED BUSINESS

Dr. Laughinghouse asked if there was any unfinished business that required discussion. After hearing no request for comment, Dr. Laughinghouse proceeded with the agenda as written.

VI. NEW BUSINESS

Dr. Laughinghouse asked if there was any new business that required discussion. After hearing no request for comment, Dr. Laughinghouse proceeded with the agenda as written.

VII. ADJOURN

With no more business to discuss, and on a motion by Christine Nichols and a second by Kathy Kliebert, the Accountability and Quality Committee adjourned at 1:58 PM.