



PUBLIC MEETING NOTICE

The Accountability and Quality Committee of The Bridge Center for Hope will hold an Accountability and Quality Committee meeting as shown below:

DATE: Monday, June 13, 2022

TIME: 1:00 PM – 2:00 PM

LOCATION: Join Zoom Meeting

<https://us02web.zoom.us/j/84184622060?pwd=UnJCZjBoRkhHb2EzVFJsdFIEZnFXUT09>

Meeting ID: 841 8462 2060

Passcode: 355969

Phone: 346-248-7799

AGENDA: Attached

The public is invited to attend.

Notice has been made of this meeting, through publication and via internet, to comply with the “Louisiana Open Meetings Law”.

Charlotte Claiborne, Bridge Center for Hope
Executive Director



ACCOUNTABILITY AND QUALITY COMMITTEE MEETING

JUNE 13, 2022

1:00 PM – 2:00 PM

Zoom Meeting

LOCATION: Join Zoom Meeting

<https://us02web.zoom.us/j/84184622060?pwd=UnJCZjBoRkhHb2EzVFJsdFIEZnFXUT09>

Meeting ID: 841 8462 2060

Passcode: 355969

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AGENDA

- | | | |
|------|---|-----------------------|
| I. | CALL MEETING TO ORDER | Dr. Jan Laughinghouse |
| II. | PUBLIC COMMENT ON AGENDA ITEMS | Dr. Jan Laughinghouse |
| III. | ACCOUNTABILITY AND QUALITY COMMITTEE | Dr. Jan Laughinghouse |
| | A. For Action: Approval of Minutes for the Accountability and Quality Committee meeting held January 12, 2022 | |
| IV. | REPORTS | Charlotte Claiborne |
| | A. For Discussion: Provider Monthly Outcome Performance Report | |
| | B. For Discussion: Quarterly Performance Report | |
| | C. For Discussion: Community Request | |
| | D. For Discussion: Billing Policy | |
| V. | UNFINISHED BUSINESS | Dr. Jan Laughinghouse |
| VI. | NEW BUSINESS | Dr. Jan Laughinghouse |
| VII. | ADJOURN | Dr. Jan Laughinghouse |



ACCOUNTABILITY AND QUALITY COMMITTEE MEETING

JANUARY 12, 2022
11:00 AM – 12:00 PM

Zoom Meeting

<https://us02web.zoom.us/j/84980754537?pwd=OENsVEFjeVU1ZThQOUxWdENRVEhOZz09>

Meeting ID: 849 8075 4537

Passcode: 733015

Phone: 346-248-7799

MINUTES

I. CALL MEETING TO ORDER

The meeting was called to order at 11:14 AM. Accountability and Quality Committee members attending virtually were Chair Dr. Jan Laughinghouse, Christine Nichols, Kathy Kliebert and Dr. Kathleen Crapanzano.

II. PUBLIC COMMENT ON AGENDA ITEMS

Dr. Laughinghouse asked if any member of the public would like to comment. After hearing no request for comment, Dr. Laughinghouse proceeded to the agenda as written.

III. ACCOUNTABILITY AND QUALITY COMMITTEE

A. For Action: Approval of Minutes for the Accountability and Quality Committee meeting held September 17, 2021

Dr. Laughinghouse reviewed the Accountability and Quality Committee meeting minutes held on September 17, 2021. **On a motion by Kathy Kliebert and a second by Dr. Kathleen Crapanzano, the Accountability and Quality Committee unanimously approved the Accountability and Quality Committee meeting minutes held on September 17, 2021.**

IV. REPORTS

A. For Discussion: Provider Monthly Outcome Performance Report

Dr. Laughinghouse deferred to Ms. Claiborne to provide the update. Ms. Claiborne reviewed the monthly stats from the Provider Monthly Outcome Monthly Performance report citing:

- 193 presentations in December/ 2,286 year.
- 187 admitted in December/ 2,141 year.
- 50 first responder escorts in December/ 886 year.
- 137 direct admits in December/ 1,255 year.
- Average response time 3.74 in December/ 3.53 year.
- 180 EBR residents served in December/ 1,947 year.

- 7 out of parish residents in December / 194 year.

After due discussion, the committee recommended adding the top 5 Dispositions across all units to the report.

B. For Discussion: Annual Report

Dr. Laughinghouse deferred discussion of the annual report to Ms. Claiborne. Ms. Claiborne stated that she was in the process of drafting the annual report and requested feedback from the committee on what to include and exclude. After due discussion, the Accountability and Quality Committee agreed on the contents of the annual report and scheduled its publication for March 1, 2022.

V. UNFINISHED BUSINESS

Dr. Laughinghouse asked if there was any additional unfinished business to discuss. After hearing no comment for unfinished business, Dr. Laughinghouse proceeded with the agenda as written.

VI. NEW BUSINESS

Dr. Laughinghouse asked if there was any new business to discuss. After hearing no comment for new business, Dr. Laughinghouse proceeded with the agenda as written.

VII. ADJOURN

With no further business to discuss, and on a motion by Christine Nichols and a second by Dr. Kathleen Crapanzano, the Accountability and Quality Committee adjourned at 12:07 PM.

Minutes prepared by
Charlotte Claiborne, Executive Director