



PUBLIC MEETING NOTICE

The Bridge Center for Hope Board of Directors will hold a Board of Directors meeting as shown below:

DATE: May 17, 2022

TIME: 12:00 PM – 1:00 PM

LOCATION: 7711 Goodwood Blvd (Main Library)

<https://us02web.zoom.us/j/89828277987?pwd=d0az7fL5e8YXZegeRLbHosMNoTAIBm.1>

Meeting ID: 898 2827 7987

Passcode: 319889

Phone: 346-248-7799

AGENDA: Attached

The public is invited to attend.

Notice has been made of this meeting, through publication and via internet, to comply with the “Louisiana Open Meetings Law”.

Charlotte Claiborne, Bridge Center for Hope
Executive Director



BOARD OF DIRECTORS MEETING

May 17, 2022

12:00 PM – 1:00 PM

In-person: 7711 Goodwood Blvd

Main Library

Virtual: <https://us02web.zoom.us/j/89828277987?pwd=d0az7fL5e8YXZegeRLbHosMNoTAIBm.1>

Meeting ID: 898 2827 7987

Passcode: 319889

Phone: 346-248-7799

AGENDA

- | | | |
|-------|--|-----------------------|
| I. | CALL MEETING TO ORDER | Patrick Seiter |
| II. | PUBLIC COMMENT ON AGENDA ITEMS | Patrick Seiter |
| III. | MINUTES | Patrick Seiter |
| | A. For Action: Approval of Minutes of the Board of Directors meeting held March 15, 2022 | |
| | B. For Action: Approval of Minutes of the Special Board of Directors meeting held April 12, 2022 | |
| IV. | FINANCE COMMITTEE | Sharon Robinson |
| | A. For Information: Finance Committee Update | |
| V. | COMMUNITY RELATIONS | Greg Dicharry |
| | A. For Information: Community Relations Committee Update | |
| VI. | ACCOUNTABILITY AND QUALITY COMMITTEE | Dr. Jan Laughinghouse |
| | A. For Information: Accountability and Quality Update | |
| | B. For Information: PMOR | |
| VII. | RI UPDATE | RI International |
| VIII. | UNFINISHED BUSINESS | Patrick Seiter |
| | A. For Information: Annual Training | |
| IX. | NEW BUSINESS | Patrick Seiter |
| | A. For Discussion: Advocacy Letter | |
| X. | ADJOURN | Patrick Seiter |



BOARD OF DIRECTORS MEETING

March 15, 2022

12:00 PM – 1:00 PM

Zoom Meeting

<https://us02web.zoom.us/j/89779641638?pwd=STBXbU95NHIYTWpLWmxMTHJ0UkFjZz09>

Meeting ID: 897 7964 1638

Passcode: 043029

Phone: 346-248-7799

MINUTES

I. CALL MEETING TO ORDER

The meeting was called to order at 12:05 PM. The Board of Directors participating virtually were Board Chair Patrick Seiter, Sharon Robinson, Lauren Crump, Christine Nichols, Michael Denicola, Dr. William Clark, Dr. Jan Laughinghouse, Kathy Kliebert, Lewis Blanche, Donna Collins-Lewis, Greg Dicharry, Denise Amoroso, and Dennis Grimes.

Also, participating virtually were Charlotte Claiborne from the Bridge Center for Hope; Lysha Best and Joy Brunson Nsubuga from RI International; Mike Singletary from Postlewaite and Netterville; Emily Grey from Breazeale, Sachse, and Wilson.

II. PUBLIC COMMENT ON AGENDA ITEMS

Mr. Seiter asked if any members of the public wished to comment on the agenda items. After hearing no request for comment, Mr. Seiter proceeded with the agenda as written.

III. MINUTES

A. For Action: Approval of Minutes of the Board of Directors meeting held January 18, 2022

Mr. Seiter reviewed the minutes from the Board of Directors meeting held on January 18, 2022. **On a motion by Sharon Robinson and a second by Dr. Laughinghouse, the Board of Directors unanimously approved the minutes of the Board of Directors meeting held on January 18, 2022.**

IV. FINANCE COMMITTEE

A. For Information: Finance Committee Update

Mr. Seiter called upon Ms. Robinson to give the Finance Committee update. Ms. Robinson reviewed the budget, citing that the Bridge Center has received its first invoice from RI for services performed.

V. COMMUNITY RELATIONS

A. For Information: Community Relations Committee Update

Mr. Seiter asked Greg Dicharry to provide an update to the Community Relations Committee. Mr. Dicharry indicated that the committee has not met formally but has communicated via email. Mr. Dicharry noted that the Community Relations Committee was looking for ways to diversify advertising and public relations through the use of multiple agencies. Mr. Dicharry also mentioned that the strategy would be changed to ensure compliance with the new LDH criteria. Next, Mr. Dicharry summoned Ms. Claiborne, who explained that the Bridge Center would collaborate with RI International on message efforts. Ms. Claiborne also stated that the Bridge Center has presented at several conferences and gatherings.

Ms. Claiborne reported that the Bridge Center would be featured in the Business Report Annual Report, highlighting various businesses and organizations within the Baton Rouge community. Lastly, Ms. Claiborne reported that RI would be hosting a Crisis to Recovery virtual event featuring the Bridge Center to provide education and awareness to the public.

Mr. Seiter recommended that the Bridge Center collect testimonials from guests who have used the facilities, to which Mr. Dicharry added that first responder testimonials should also be collected.

B. For Information: Bridging the Gap Community Event

Ms. Claiborne reported that the 2nd Annual Bridging the Gap event is scheduled for May 17, 2022. Additionally, Ms. Claiborne reported that over 20 vendors have already signed up to participate and that marketing promotions will begin at the beginning of April.

VI. ACCOUNTABILITY AND QUALITY COMMITTEE

A. For Information: Accountability and Quality Update

Mr. Seiter called upon Dr. Laughinghouse to give the Accountability and Quality Committee update.

B. For Information: PMOR

Dr. Laughinghouse reviewed the February Provider Monthly Outcome Performance Report (PMOR), citing:

- 225 presentations,
- 222 admissions,
- 35 readmits,
- 199 East Baton Rouge Parish residents,
- 23 out of parish residents,
- 167 walk-ins,
- 55 first responder escorts,
- 3.51 average response time for first responders,
- Top 5 Dispositions across all units.

C. For Information: Annual Report

Dr. Laughinghouse asked Ms. Claiborne to provide an update on the annual report. Ms. Claiborne provided an overview of the annual report and indicated that it is in the final draft and will be available on the website on April 1, 2022.

VII. RI UPDATE

A. For Information: MCO and Service Update

Mr. Seiter deferred to RI International to offer the latest information. Ms. Brunson Nsubuga said that the Joint Commission had approved the facility site. RI has been working to sign contracts with the MCOs, of which two have been fully executed, and the remaining three are nearing completion. Ms. Brunson Nsubuga said that the Bridge Center would begin three initiatives simultaneously on April 1, 2022, in accordance with LDH's recently implemented Coordinated Crisis Plan. The three programs are Mobile Crisis Response, Community Brief Crisis Support, and Behavioral Health Crisis Care Center, which is equivalent to the 23-hour observation facility.

Ms. Brunson Nsubuga noted that RI International was still having difficulty accessing the Medicaid provider site, making determining Medicaid eligibility a long process because they had to design a workaround.

VIII. UNFINISHED BUSINESS

A. For Information: Annual Training

Mr. Seiter asked if any unfinished business required discussion and deferred to Ms. Claiborne. Ms. Claiborne reported that annual training is due and that Board members should receive an email with instructions on how to access the training with a completion date of May 31, 2022.

IX. NEW BUSINESS

Mr. Seiter asked if there was any new business that required discussion. After hearing no comments, Mr. Seiter proceeded with the agenda as written.

X. ADJOURN

With no further business to discuss, and **on a motion by Denise Amoroso and a second by Christine Nichols, the Board of Directors meeting adjourned at 12:56 PM.**



SPECIAL BOARD OF DIRECTORS MEETING

April 12, 2022

12:00 PM – 1:00 PM

Zoom Meeting

Join Zoom Meeting

<https://us02web.zoom.us/j/83946244800?pwd=Ky9ISXc0RHQyZVRPUW4yTm9OSzd4QT09>

Meeting ID: 839 4624 4800

Passcode: 406321

Phone: 346-248-7799

MINUTES

I. CALL MEETING TO ORDER

The meeting was called to order at 12:06 PM. The Board of Directors participating virtually were Board Chair Patrick Seiter, Sharon Robinson, Lauren Crump, Michael Denicola, Dr. Jan Laughinghouse, Kathy Kliebert, Lewis Blanche, Donna Collins-Lewis, Greg Dicharry, Denise Amoroso, Dennis Grimes, Dr. Tiffany Simpson, Carolina Jones, Dr. Kathleen Crapanzano and Michael Mitchell.

Also, participating virtually were Charlotte Claiborne from the Bridge Center for Hope and Murphy Foster and Emily Grey from Breazeale, Sachse, and Wilson.

II. PUBLIC COMMENT ON AGENDA ITEMS

Mr. Seiter asked if any members of the public wished to comment on the agenda items. After hearing no request for comment, Mr. Seiter proceeded with the agenda as written.

III. REVISION OF SERVICE AGREEMENT

A. For Discussion: Gap Funding Request

Mr. Seiter began by providing an outline of the gap funding and RI International's request for extended gap payments to the Board of Directors. Mr. Seiter stated that the state's newly approved crisis service rates were insufficient and that a supplement was necessary based on the subcommittee's recommendations.

B. For Discussion: Exhibits G and G-1A

Mr. Seiter asked Ms. Claiborne to review Exhibits G and G-1-A. Ms. Claiborne explained how the rates for Exhibit G of the Service Agreement were computed and then contrasted them with the recently enacted crisis rates. Ms. Claiborne presented a revised version of Exhibit G-1A describing the proposed gap funding to supplement crisis services until higher Medicaid rates can be negotiated or modified. Ms. Kliebert reaffirmed that the new crisis rates were inadequate and that numerous providers are concerned about the low rate.

C. For Discussion: 3rd Amendment to Service Agreement

Mr. Seiter reviewed the 3rd Amendment to the Service Agreement that extends gap payment for six months with a reevaluation period on August 1, 2022.

IV. RESOLUTION

A. For Action: Resolution to approve 3rd Amendment to the Service Agreement

After due discussion, **and on a motion by Lewis Blanche and a second by Kathy Kliebert the Board of Directors unanimously approved the 3rd Amendment to the Service Agreement with RI International to extend gap payments for Year Three for six months with a reevaluation period on August 1, 2022.**

V. UNFINISHED BUSINESS

Mr. Seiter asked if there was any unfinished business that required discussion. After hearing no comments, Mr. Seiter proceeded with the agenda as written.

VI. NEW BUSINESS

Mr. Seiter asked if there was any new business that required discussion. After hearing no comments, Mr. Seiter proceeded with the agenda as written.

VII. ADJOURN

With no further business to discuss, **and on a motion by Lewis Blanche and a second by Sharon Robinson, the Special Board of Directors meeting adjourned at 12:48 PM.**