



PUBLIC MEETING NOTICE

The Accountability and Quality Committee of The Bridge Center for Hope will hold an Accountability and Quality Committee meeting as shown below:

DATE: Wednesday, January 12, 2022

TIME: 11:00 AM – 12:00 PM

LOCATION: Zoom Meeting

<https://us02web.zoom.us/j/84980754537?pwd=OENsVEFjeVU1ZThQOUxWdENRVEhOZz09>

Meeting ID: 849 8075 4537

Passcode: 733015

Phone: 346-248-7799

AGENDA: Attached

The public is invited to attend.

Notice has been made of this meeting, through publication and via internet, to comply with the “Louisiana Open Meetings Law”.

Charlotte Claiborne, Bridge Center for Hope
Executive Director



ACCOUNTABILITY AND QUALITY COMMITTEE MEETING

JANUARY 12, 2022
11:00 AM – 12:00 PM
Zoom Meeting

<https://us02web.zoom.us/j/84980754537?pwd=OENsVEFjeVU1ZThQOUxWdENRVEhOZz09>

Meeting ID: 849 8075 4537

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AGENDA

- | | | |
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| I. | CALL MEETING TO ORDER | Dr. Jan Laughinghouse |
| II. | PUBLIC COMMENT ON AGENDA ITEMS | Dr. Jan Laughinghouse |
| III. | ACCOUNTABILITY AND QUALITY COMMITTEE
A. For Action: Approval of Minutes for the Accountability and
Quality Committee meeting held September 17, 2021 | Dr. Jan Laughinghouse |
| IV. | REPORTS
A. For Discussion: Provider Monthly Outcome Performance Report
B. For Discussion: Annual Report | Charlotte Claiborne |
| V. | UNFINISHED BUSINESS | Dr. Jan Laughinghouse |
| VI. | NEW BUSINESS | Dr. Jan Laughinghouse |
| VII. | ADJOURN | Dr. Jan Laughinghouse |

**THE BRIDGE CENTER FOR HOPE, INC'S
CERTIFICATION PURSUANT TO
GUBERNATORIAL PROCLAMATION JBE 2020-30**

WHEREAS, on March 11, 2020, the Governor of the State of Louisiana declared a Public Health Emergency due to the threat posed to public safety by the COVID-19 outbreak;

WHEREAS, on March 16, 2020, the Governor issued Proclamation JBE 2020-30, entitled Additional Measures for COVID-19 Public Health Emergency;

WHEREAS, the purpose of Proclamation JBE 2020-30 was to provide, in part, for additional measures to help combat the spread of COVID-19;

WHEREAS, Section Four of Proclamation JBE 2020-30 authorized attendance at public meetings via teleconference or video conference during the pendency of the emergency;

WHEREAS, Section Four of Proclamation JBE 2020-30 further mandated that, before invoking the authority of Section Four, a public entity is required to certify that it would be unable to operate due to quorum requirements;

WHEREAS, The Bridge Center for Hope, Inc. needs to conduct essential business;

WHEREAS, due to health and safety concerns and in order to comply with COVID-19 restrictions, The Bridge Center for Hope, Inc. is unable to obtain a quorum of the members to attend an in-person meeting; and

WHEREAS, The Bridge Center for Hope, Inc., therefore, needs to implement the authorization in Section Four of Proclamation JBE 2020-30;

NOW THEREFORE, pursuant to the authority contained in Proclamation JBE 2020-30, The Bridge Center for Hope, Inc. hereby certifies on this 11th day January 2022, that it is unable to obtain an in-person quorum for its Accountability and Quality Committee meeting scheduled for January 12, due to the threat of COVID-19, and that, therefore, one or more of its members may participate in such meeting via teleconference or video conference. Additionally, all efforts will be made to provide for observation and input by members of the public. The meeting may be accessed at Zoom Meeting
<https://us02web.zoom.us/j/84980754537?pwd=OENsVEFjeVU1ZThQOUxWdENRVEhOZz09>
Meeting ID: 849 8075 4537; Passcode:733015; Phone 346-248-7799



Patrick Seiter, Board Chair



ACCOUNTABILITY AND QUALITY COMMITTEE MEETING

SEPTEMBER 17, 2021

10:00 AM – 11:00 AM

Zoom Meeting

<https://us02web.zoom.us/j/82751529927?pwd=RGVoT3dCaUJ1d09rTFdkditsRW8vdz09>

Meeting ID: 827 5152 9927

Passcode: 376705

Phone: 346-248-7799

MINUTES

I. CALL MEETING TO ORDER

The meeting was called to order at 10:11 AM. Accountability and Quality Committee members attending virtually were Dr. Jan Laughinghouse, Christine Nichols, Dr. Kathleen Crapanzano.

Also attending were Charlotte Claiborne from the Bridge Center for Hope, Lysha Best, and Joy Brunson-Nsubuga from RI International.

II. PUBLIC COMMENT ON AGENDA ITEMS

Dr. Laughinghouse asked if any member of the public would like to comment. After hearing no request for comment, Dr. Laughinghouse proceeded to the agenda as written.

III. ACCOUNTABILITY AND QUALITY COMMITTEE

A. For Action: Approval of Minutes for the Accountability and Quality Committee meeting held July 9, 2021

Dr. Laughinghouse reviewed the Accountability and Quality Committee meeting minutes held on July 9, 2021. On a motion by Dr. Laughinghouse and a second by Christine Nichols, the Accountability and Quality Committee unanimously approved the Accountability and Quality Committee meeting minutes held on July 9, 2021

IV. REPORTS

A. For Discussion: Provider Monthly Outcome Performance Report

Dr. Laughinghouse reviewed the monthly stats from the Provider Monthly Outcome Monthly Performance report citing that there were 283 presentations, 270 admits for August. Dr. Laughinghouse also reported that 131 entered the facility directly, and first responders escorted 139. Baton Rouge Police accompanied Fifty-four percent Department, 24% by East Baton Rouge Parish Sheriff's office, and 20% by EMS.

B. For Discussion: Incident and Critical Incident Policy and Reporting

Dr. Laughinghouse reviewed the draft policy on Incidents and Critical Incidents. The Accountability and Quality Committee, in collaboration with representatives from RI, addressed revising the policy to make it more reflective of the Bridge Center's services. Following extensive discussion, a final copy of the policy was drafted and will be presented for approval at the next meeting of the Board of Directors.

C. For Discussion: Complaint Policy and Report

Dr. Laughinghouse reviewed the draft Complaint policy. The Accountability and Quality Committee, in collaboration with representatives from RI, addressed revising the policy to make it more reflective of the Bridge Center's services. Following extensive discussion, a final copy of the policy was drafted and will be presented for approval at the next meeting of the Board of Directors

V. UNFINISHED BUSINESS

Dr. Laughinghouse asked if there was any additional unfinished business to discuss. After hearing no comment for unfinished business, Dr. Laughinghouse proceeded with the agenda as written.

VI. NEW BUSINESS

Dr. Laughinghouse asked if there was any new business to discuss. After hearing no comment for new business, Dr. Laughinghouse proceeded with the agenda as written.

VII. ADJOURN

With no further business to discuss, and on a motion by Christine Nichols and a second by Dr. Kathleen Crapanzano, the Accountability and Quality Committee adjourned at 12:07 PM.