



PUBLIC MEETING NOTICE

The Bridge Center for Hope Operations Committee will hold a meeting as shown below:

DATE: Wednesday, May 29, 2019
TIME: 8:00 am - 9:00 am
LOCATION: Capital Area Human Services District
4615 Government St
Baton Rouge, LA 70806
AGENDA: Attached

The public is invited to attend.

Notice has been made of this meeting, through publication and via internet, to comply with the "Louisiana Open Meetings Law".

Lauren Crump, Bridge Center for Hope Secretary



OPERATIONS COMMITTEE MEETING

May 29, 2019
8:00 AM – 9:00 AM

Capital Area Human Services District
4615 Government St
Baton Rouge, LA 70806

AGENDA

- I. CALL MEETING TO ORDER Jan Kasofsky, PhD
- II. PUBLIC COMMENT ON AGENDA ITEMS
- III. OPERATIONS COMMITTEE MEETING MINUTES Jan Kasofsky, PhD
 - A. For Action: Minutes of the Operations Committee meeting held January 29, 2019
 - B. For Action: Minutes of the Operations Committee meeting held February 8, 2019
 - C. For Action: Minutes of the Operations Committee meeting held March 8, 2019
 - D. For Action: Minutes of the Operations Committee meeting held March 12, 2019
- IV. DISCUSSION OF SOLICITATION OF PROPOSALS PROCESS Jan Kasofsky, PhD
 - A. For Information: Solicitation of Proposals
- V. ADJOURN Jan Kasofsky, PhD



**OPERATIONS COMMITTEE MEETING
JANUARY 29, 2019**

A meeting of the Operations Committee of the Bridge Center for Hope was held on Tuesday, January 29, 2019 at 1:00 PM via conference call. Committee members participating were Chairs Jan Kasofsky, PhD and Denise Dugas, Gwen Hamilton, Kathy Kliebert, and Chris Nichols. Angie Clouatre did not participate. Lauren Crump participated as a Bridge Center board member. Lauren Crapanzano Jumonville participated from the Baton Rouge Area Foundation.

Ms. Kliebert advised the Committee that she would like to identify organizations that could provide the services and expertise necessary to launch the Bridge Center. As these organizations are identified, the Operations Committee will hold informational meetings to learn about their suite of services.

Ms. Kliebert also advised that she has been in communication with organizations on the Northshore who have pursued providing crisis stabilization services through a Request for Proposal (RFP). She requested this RFP and they have agreed to provide it as well as the list of organizations who responded.

Committee members agreed to consider additional service providers and distribute names among the Operations Committee members.

With no further business to conduct, the meeting was adjourned at 1:35 pm.

Jan Kasofsky, PhD, Denise Dugas

Chairs

January 30, 2019



OPERATIONS COMMITTEE MEETING
February 8, 2019

A meeting of the Operations Committee of the Bridge Center for Hope was held on Friday, February 8, 2019 at 12:00 PM. Committee members participating were Chairs Jan Kasofsky, PhD and Denise Dugas, Angie Cloutre, Gwen Hamilton, Kathy Kliebert, and Chris Nichols. Lauren Crapanzano Jumonville and John Spain participated from the Baton Rouge Area Foundation.

Dr. Kasofsky called the meeting to order at 12:02 pm.

Dr. Kasofsky indicated that she had connected with national organizations who provide crisis stabilization services. Additionally, she introduced CrisisNow.org to the committee and recommended it as a resource for framing the services at the Bridge Center as well as a network of similar programs around the country.

The Committee agreed to continue meeting with providers to learn about the services they currently provide and the opportunity for them to respond to a solicitation from the Bridge Center.

Next, Ms. Kliebert shared that Murphy Foster had officially been engaged by the Bridge Center to serve as their legal representation and was working on drafting a preliminary Cooperative Endeavor Agreement with the City Parish for the board to review. The Committee agreed that the language included in the CEA will be important and must be carefully crafted so as not to disrupt the operational intent of the Bridge Center.

Dr. Kasofsky also suggested that the Committee similarly carefully craft the solicitation of proposals that the Bridge Center will issue to potential providers. She suggested that her staff may be able to provide support in this space and will confer ahead of the next meeting.

The Committee agreed to next meet on March 8, 2019 at 11:00 am to discuss the components of the solicitation of proposals, following continued meeting with potential providers.

Following this discussion, the Committee heard a presentation from Gordon Levine of the Louisiana Housing Corporation and Addie Duval of the Start Corporation. Mr. Levine advised that the Louisiana Housing Corporation is pursuing a Housing and Urban Development

funding opportunity to support coordinated entry projects. This funding could be used on case management and associated services for people experiencing or at imminent risk of experiencing homelessness. He suggested the Bridge Center may partner with them in this endeavor. The Committee agreed that a partnership could be valuable so long as the funding did not distract from the Bridge Center's core mission.

With no further business to conduct, the meeting was adjourned at 1:53 pm.

Jan Kasofsky, Denise Dugas

Chairs

February 9, 2019



OPERATIONS COMMITTEE MEETING
March 8, 2019

A meeting of the Operations Committee of the Bridge Center for Hope was held on Friday, March 8, 2019 at 12:00 PM. Committee members participating were Chair Jan Kasofsky, PhD, Kathy Kliebert, Chris Nichols, and Dr. Marjorie Person. Bridge Center board members in attendance included Charlie Abboud, Lauren Crump, Mike Mitchell, and Mary Ann Sternberg. Lauren Crapanzano Jumonville participated from the Baton Rouge Area Foundation. Guests in attendance included Jamie Seller from RI International, Dr. Margie Balfour from Connections Health Solutions in Arizona, and Dr. Brian Hepburn from the National Association of State Mental Health Program Directors.

Dr. Kasofsky called the meeting to order at 12:06 pm.

Dr. Kasofsky introduced the visiting guests ahead of presentations by each of them.

Dr. Brian Hepburn reviewed the history of psychiatric care in the United States. He discussed the trends in psychiatric hospitalization, trends in behavioral health systems, the trends in financing behavioral health, and the Crisis Now model for care delivery. In the Crisis Now model, communities are focusing on diversion using crisis services, rather than inpatient beds.

Next, Dr. Margie Balfour presented on the actualization of these crisis services by describing the programs at Connections Health Solutions. Dr. Balfour emphasized the importance of a continuum of services and thus a system that works together in a coordinated way. In the case of crisis services, financial and clinical goals tend to be aligned where in both cases, decreases emergency room and jail usage results in the least restrictive and least costly solution to behavioral health services.

In 2011, Tucson, Arizona financed a crisis center through a community bond initiative. This program now services approximately 12,000 adults and 2,400 children annually. There is a 24/7 urgent care clinic with an average 2-hour length of stay, a 23-hour observation unit, and a short-term sub-acute inpatient program.

Their program accepts both voluntary and involuntary patients in mental health or substance abuse crisis. Law enforcement is treated as a preferred customer so as to encourage them to bring individuals in behavioral health crisis to the facility instead of jail. The program has

focused on integrating within the behavioral health continuum and partners frequently with other providers.

Following the presentations, the meeting participants discussed the parallels and future implementation of a similar program in East Baton Rouge Parish. Dr. Kasofsky called a follow up Operations Committee meeting on Tuesday, March 12 via conference call.

With no further business to conduct, the meeting was adjourned at 1:54 pm.

Jan Kasofsky, PhD
Chair
March 11, 2019



OPERATIONS COMMITTEE MEETING
March 12, 2019

A meeting of the Operations Committee of the Bridge Center for Hope was held on Tuesday, March 12, 2019 at 8:15 AM via conference call. Committee members participating were Chair Jan Kasofsky, PhD, Angie Cloutre, and Kathy Kliebert. Lauren Crapanzano Jumonville participated from the Baton Rouge Area Foundation. Karen Pino participated from the Capital Area Human Services District (CAHSD).

Dr. Kasofsky called the meeting to order at 8:18 AM.

The Committee discussed the need for additional committee members. Kathy Kliebert will ask Tonja Myles to join the Operations Committee. Committee members agreed to suggest additional recommendations.

Dr. Kasofsky asked for comments from the presentations during Friday's meeting. Ms. Kliebert reiterated that the Crisis Now model seemed important for implementation of the Bridge Center. The Committee agreed that drafting the Solicitation of Proposals should be the next step in their work. They discussed key components to be outlined in the Solicitation.

The Committee agreed that respondents to the Solicitation should model their services after the Crisis Now model. The Committee will require respondents to provide services outlined in the Bridge Center model and as required by the Cooperative Endeavor Agreement the Bridge Center is expected to enter into with the City-Parish. Additionally, the Committee is comfortable with respondents to the Solicitation bringing multiple providers together, so long as one organization is ultimately responsible. The Solicitation will encourage coordination with local community providers and will require quality measures and accountability.

CAHSD will draft an initial Solicitation and coordinate with the Committee to finalize the document.

Dr. Kasofsky, Ms. Kliebert, Ms. Pino, and Ms. Jumonville will meet on March 25 to discuss an initial draft.

With no further business to conduct, the meeting was adjourned at 8:45 AM.

Jan Kasofsky, PhD, Chair
March 13, 2019

