



The Bridge Center for Hope is the first-ever adult crisis receiving facility in **East Baton Rouge Parish** and the State of Louisiana designed as a short-term crisis stabilization center to treat individuals 18 years or older who are experiencing a mental health crisis and/or substance use challenge.

### **Our purpose**

Formed in 2016, The Bridge Center for Hope was created to fill the void of quality care for individuals in crisis and to develop and implement a model for crisis services in East Baton Rouge Parish.

### **Our mission**

To provide pathways to treatment for people experiencing behavioral health issues and to link providers to create an integrated continuum of care from prevention to rehabilitation.

### **Who do we serve?**

The Bridge Center for Hope in partnership with RI International is an adult crisis receiving center that provides services to individuals 18 and older residing in **East Baton Rouge Parish**. The center will provide services 24 hours per day, 7 days per week.

Regardless of income or insurance, at The Bridge Center for Hope no one is turned away. The center will employ RI's no wrong door approach. Anyone experiencing a crisis is welcomed, whether they walk in on their own, escorted by love ones, referred by a provider agency, or transferred by first responders or law enforcement.

### **What services will be provided?**

The facility has a capacity to serve a total of 64 guests across all units. The center does not provide long-term care for guests.

The Bridge Center for Hope is a short-term care facility consisting of four units and will operate six programs:



**23-hour crisis stabilization unit.**



**16-bed short-term psychiatric unit.** *Average length of stay 3 to 5 days.*



**16-bed substance use detoxification unit.** *Average length of stay up to 5-7 days.*



**16-bed center-based respite unit.** *Average length of stay up to 10 days.*



**Mobile response team.** *Providing crisis intervention and stabilization services in the community.*



**Care management team** *Peer navigation team that will assist guests post discharge with ongoing peer support services and linkage to outpatient services and community resources.*

## ***Will guests have to pay for services?***

The facility will accept all forms of insurance as well as individuals who do not have coverage. The 2018 tax passage will provide services for people who are uninsured or can't afford care. RI International, the facility service provider, is contracted with all Managed Care Organizations to cover all Medicaid recipients in addition to the contract with The Bridge Center for Hope to cover uninsured individuals in need of services.

## ***Who is RI International and what will they do?***

RI International, the service provider chosen by the Bridge Center Board of Directors, is an international non-profit behavioral health organization that provides a range of mental health, substance use, and crisis services since 1990 throughout the United States and abroad.

RI was chosen to operate The Bridge Center for Hope facility. The Bridge Center for Hope will utilize RI's Campus of Connection model and its Crisis Now model. The Campus of Connection model includes a strong peer workforce and surrounds the individual with support on their journey towards recovery. The Crisis Now model is an evidence-based nationally endorsed approach to crisis care that prevents suicides, provides immediate help for those in distress, reduces the cost of care, and reduces the strain on emergency rooms, prisons and law enforcement.

***As many as 5,000 people each year will be treated at the center. Services include a Mobile Response Team for community based crisis intervention, a 23-hour crisis stabilization unit, short-term psychiatric services, substance use detoxification services, center-based respite services, and a care management team that will help provide navigation and linkage for guests to outpatient services and appropriate community resources post discharge from the facility.***



## ***How will The Bridge Center for Hope and RI International work together?***

In 2019, The Bridge Center for Hope Board of Directors selected RI International through a solicitation of proposal process to operate the facility. RI International and its employees will provide all services for The Bridge Center for Hope. Executive Director Charlotte Claiborne and The Bridge Center for Hope Board of Directors will provide oversight of the contract between The Bridge Center for Hope and RI International.

### ***The Bridge Center for Hope Facility***

3455 Florida Blvd  
Baton Rouge, LA 70806  
225-256-6604

### ***The Bridge Center for Hope Nonprofit Headquarters***

728 North Blvd  
Baton Rouge, LA 70802  
225-308-1032

