



PUBLIC MEETING NOTICE

The Accountability and Quality Committee of The Bridge Center for Hope will hold an Accountability and Quality Committee meeting as shown below:

DATE: Thursday, September 10, 2020

TIME: 1:30 PM – 2:30 PM

LOCATION: Join Zoom Meeting

<https://us02web.zoom.us/j/82612679421?pwd=RGdhUHYZMUtNdU41R1FOLzlrNFNndz09>

Meeting ID: 826 1267 9421

Passcode: 977550

Phone: 346-248-7799

AGENDA: Attached

The public is invited to attend.

Notice has been made of this meeting, through publication and via internet, to comply with the “Louisiana Open Meetings Law”.

Charlotte Claiborne, Bridge Center for Hope
Executive Director



ACCOUNTABILITY AND QUALITY COMMITTEE MEETING

SEPTEMBER 10, 2020
1:30 PM – 2:30 PM
Zoom Meeting

<https://us02web.zoom.us/j/82612679421?pwd=RGdhUHYZMUtNdU41R1FOLzlrNFNndz09>

Meeting ID: 826 1267 9421
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AGENDA

- | | | |
|-------|--|-----------------------|
| I. | CALL MEETING TO ORDER | Dr. Jan Laughinghouse |
| II. | PUBLIC COMMENT ON AGENDA ITEMS | Dr. Jan Laughinghouse |
| III. | ACCOUNTABILITY AND QUALITY COMMITTEE
A. For Action: Approval of Minutes for the Accountability and
Quality Committee meeting held July 8, 2020 | Dr. Jan Laughinghouse |
| IV. | CHIEF LIST OF COMPLAINTS
A. For Discussion: Chief list of complaints for reporting | Dr. Jan Laughinghouse |
| V. | RI INTERNATIONAL PMOR
A. For Review: RI International PMOR report | Charlotte Claiborne |
| VI. | UNFINISHED BUSINES | Dr. Jan Laughinghouse |
| VII. | NEW BUSINESS | Dr. Jan Laughinghouse |
| VIII. | ADJOURN | Dr. Jan Laughinghouse |

**THE BRIDGE CENTER FOR HOPE, INC'S
CERTIFICATION PURSUANT TO
GUBERNATORIAL PROCLAMATION JBE 2020-30**

WHEREAS, on March 11, 2020, the Governor of the State of Louisiana declared a Public Health Emergency due to the threat posed to public safety by the COVID-19 outbreak;

WHEREAS, on March 16, 2020, the Governor issued Proclamation JBE 2020-30, entitled Additional Measures for COVID-19 Public Health Emergency;

WHEREAS, the purpose of Proclamation JBE 2020-30 was to provide, in part, for additional measures to help combat the spread of COVID-19;

WHEREAS, Section Four of Proclamation JBE 2020-30 authorized attendance at public meetings via teleconference or video conference during the pendency of the emergency;

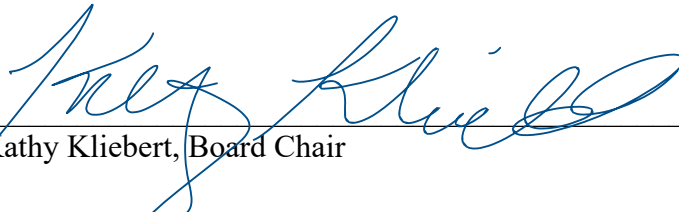
WHEREAS, Section Four of Proclamation JBE 2020-30 further mandated that, before invoking the authority of Section Four, a public entity is required to certify that it would be unable to operate due to quorum requirements;

WHEREAS, The Bridge Center for Hope, Inc. needs to conduct essential business;

WHEREAS, due to health and safety concerns and in order to comply with COVID-19 restrictions, The Bridge Center for Hope, Inc. is unable to obtain a quorum of the members to attend an in-person meeting; and

WHEREAS, The Bridge Center for Hope, Inc., therefore, needs to implement the authorization in Section Four of Proclamation JBE 2020-30;

NOW THEREFORE, pursuant to the authority contained in Proclamation JBE 2020-30, The Bridge Center for Hope, Inc. hereby certifies on this 9th day of September 2020, that it is unable to obtain an in-person quorum for its Accountability and Quality Committee meeting scheduled for September 10, due to the threat of COVID-19, and that, therefore, one or more of its members may participate in such meeting via teleconference or video conference. Additionally, all efforts will be made to provide for observation and input by members of the public. The meeting may be accessed at Join Zoom Meeting
<https://us02web.zoom.us/j/82612679421?pwd=RGdhUHYZMUtNdU41R1FOLzlrNFNndz09>
Meeting ID: 826 1267 9421; Passcode: 977550; Phone 346-248-7799


Kathy Kliebert, Board Chair

APPROVED



ACCOUNTABILITY AND QUALITY COMMITTEE MEETING

JULY 8, 2020
11:00 AM – 12:00 PM
Zoom Meeting

<https://us02web.zoom.us/j/84389658501?pwd=aWxFMDZmWVAYTWdYdC90S091dWhwdz09>
Meeting ID: 843 8965 8501
Password: 056185
Phone: 346-248-7799

MINUTES

I. CALL MEETING TO ORDER

The meeting was called to order at 11:06 AM. Accountability and Quality Committee members who participated virtually were Kathy Kliebert, Dr. Jan Laughinghouse, Tonja Myles, and Chris Nichols.

Also attending virtually was Charlotte Claiborne from the Bridge Center for Hope.

II. PUBLIC COMMENT ON AGENDA ITEMS

Ms. Claiborne asked if any member of the public would like to comment on the agenda. After hearing no request to comment, Ms. Kliebert proceeded to the agenda as written.

III. COMMITTEE PURPOSE

Ms. Claiborne explained that the Accountability and Quality Committee was reconstituted from the Operations Committee, and the purpose is to measure RI's performance and serve as secondary oversight.

IV. NOMINATING A COMMITTEE CHAIR

A. For Approval: Committee Chair

Tonja Myles nominated Dr. Jan Laughinghouse as the committee chair, and Ms. Kliebert seconded the motion. After hearing no objections, **the Accountability and Quality Committee elected Dr. Jan Laughinghouse as the Accountability and Quality Committee Chair.**

V. VOLUME AND OUTCOMES

A. For Discussion: Performance Metrics and Monthly Reports

Ms. Claiborne reviewed the performance metrics that were outlined in the Solicitation of Proposals and the Service Agreement with RI International. After due discussion, the committee drafted a performance metrics report that will be used to measure RI's performance.

VI. NEW BUSINESS

Ms. Kliebert asked if there were any new business anyone would like to discuss. Ms. Myles suggested putting a *future home location* sign at the construction site for public awareness. Ms. Claiborne will obtain signage proposals to be presented at the next board meeting held on July 21, 2020.

VII. ADJOURN

With no further business to conduct and **a motion by Chris Nichols and a second by Tonja Myles, the meeting adjourned at 12:19 PM.**